

Q&A information session October release 2026

Information session 1
19-5-2026

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1. Introduction

The 1st online information session for October release 2026 took place on 19-05-2026. Several questions were asked during this session; they have now been answered in this document.

The presentation from the information session, as well as all other available documentation about the October release 2026, can be found at [Energiedatawijzer.nl](https://energiedatawijzer.nl).

The screenshot shows the Energiedatawijzer website. The header includes the logo, navigation links (Documenten, Begrijpenlijst, Updates ontvangen), and a search bar. The main content area is titled 'Oktober-release 2026' and features a sidebar with a list of releases. The main content area displays a table of releases with columns for 'Elektriciteit & Gas', 'DSB', 'LV', 'ODA', and 'Kleine Aansluitingen'. Below the table, there is a paragraph explaining the October release 2026 and a list of specific releases.

Oktober-release 2026

Gepubliceerd: 7-5-2026

Verwacht - 01-10-2026

Release	Elektriciteit & Gas	DSB	LV	ODA	Kleine Aansluitingen
TS025 P4 - Verbeteren inzicht bij Slimme Meter Niet uitleesbaar (SMN)					
TS055 (RFC-058) - ODA-functionaliteit Aansluitings- en storingsinformatie ontsluiten via API					
TS055 (RFC-057) - Opvragen storingsgegevens na leveringsperiode LV					
Toelichting wijziging ODA assuranceverklaringsproces					

De Oktober-release 2026 bestaat uit enkele onderdelen die informatie verstrekken over aansluitings- en storingsgegevens en meer inzicht geven in waarom een slimme meter niet op afstand uitleesbaar is. Deze onderdelen zijn:

- TS025 Functioneren P4-berichtenverkeer – Verbeteren inzicht bij Slimme Meter Niet uitleesbaar (SMN)

Abbreviations

Abbreviation	Meaning
DSO	Distribution system operator
DVT	Secure Access Service
GUE	Data exchange entity
SUP	Supplier
MSP-R	Market and sub-processes Retail processes
OSP	Other Service Provider
SMN	Smart Meter Not legible
SMU	Smart Meter Legible

2. Questions and answers per section

2.1 TS025 & TS055

Question 1: What is an OSP?

The abbreviation OSP stands for: Other Service Provider.

Question 2: Which terms will the DSOs now be implementing and how does TS025 affect assignment of SMN status?

Topic TS025 concludes that the legibility status of a meter should only be set to SMN once the malfunction process has been fully completed. If it has not been possible to resolve the malfunction within two months due to, for example, an insufficient number of technicians and/or meters and that the malfunction is still being addressed, it would be best to formally keep the meter in the malfunction process until the process has been fully completed.

That is why it was agreed in the topic document that error code 014 will be sent until the malfunction has been resolved or cannot be resolved and the distribution system operator has set the status of the meter to SMN (smart meter not legible).

If the term of two months for resolving a malfunction is not met, it will still be possible to appeal to the distribution system operator (possibly via the supervisory body).

Question 3: Will a new message definition document be released, which also contains error codes 014 and 039?

All necessary business services and message definitions have already been supplied and can be found on the Energiedatawijzer. The extra information for 014 error codes can be found in the [Business Service Request malfunction data meter KA](#).

The reason why, and the date on which, the legibility of the meter is set to SMN has been described in the [Business Service Request meters KA](#).

Question 4: Why are there no plans to also make status 012 more uniform?

The terms for error codes associated with a long-term malfunction (codes 009 and 012) will not change as a result of topic TS025. These terms will remain as described in the sector documentation (Market and sub-processes Retail processes, MSP-R), because the working group saw no reason to modify them.

Error code	Description	Duration
009	Requested measurement data not available: meter in deployment phase.	This is sent for a period of maximum five calendar days
012	Requested measurement data not available: meter temporarily faulty.	This is sent for a period of maximum 10 working days
014	Requested measurement data not available; malfunction identified and being addressed.	This is sent until the malfunction has been resolved or until it reaches one of the technically not legible statuses.

Question 5: What effect will topic TS025 have on the smart meter allocation?

Topic TS025 will have no effect on smart meter allocation.

Question 6: Will there also be a status or information field that mentions the expected resolution time?

Such a field has not been included in TS025. However, topic TS025 does contain sector-level agreements that apply to each reason for a meter being technically not legible (SMN). These sector-level agreements clarify whether a reason is temporary or definitive, provide further explanation per reason, explain what a market party can do, explain what a connected party can do, describe what the distribution system operator will do, and highlight which communication will take place from the distribution system operator to the connected party.

As a result, it is no longer necessary for the market party (SUP or OSP) to contact the distribution system operator for further information. The distribution system operator is expected to inform the connected party when the meter is set to SMN and when it is returned to SMU.

Explanation sector-level agreements per reason technically not legible:

Sub-code	Sub-status	Temporary or definitive	Note	Continued	It is up to	Communication by DSO to connected party
39.1	No physical access	Temporary	The distribution system operator was unable to reach agreement with the connected party about resolving the malfunction. Maximum effort	The market party can help by informing the customer that it is his responsibility to schedule an	Connected party	The connected party is informed by DSO. Within 5 working days

			exhausted: several letters sent to the customer to schedule an appointment to change the meter and (if available) several attempts made to reach the customer via e-mail, phone or text message.	appointment for a meter change. Each month, the DSO checks whether a customer change has taken place (move-in). If this is the case, the meter will be set to SMU and the new customer will be approached to schedule a meter exchange. The meter returns to error code 014.0 The malfunction is scheduled		
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39.2	Connection without power or not in use for extended period	Temporary	The connection is without power for an extended period (for example, in case of clean-up activities, new-builds, renovations) or no longer in use. E.g. connected party gas installation.	Market party can indicate that the meter can only be read if the connection functions properly. DSO regularly checks if the meter is transmitting again and thus that the power failure has now been resolved.	Connected party	Connected party is not informed. This is because a customer will probably not be active in this case.
39.3	Reading blocked due to incident	Temporary	If there is an incident with a particular type of	Malfunction will be resolved by	DSO	Connected party informed about the incident by

	with meter or telecom		meter or a telecom incident in a particular area, a decision can be made to set a population of meters to SMN in order to block the reading process until the malfunction has been resolved.	the DSO as soon as possible.		the DSO. A letter is sent within 5 working days.
39.4	No telecom coverage due to indoor situation	Definitive	Coverage is present at this location but an indoor situation is preventing the meter from being accessed (e.g. basement, steel cabinet, etc.)	The indoor situation must be significantly modified to make the meter accessible, for example, via renovation work.	No one, this is the final status	Connected party has been informed by the DSO about which modifications are needed to the customer's installation and that the responsibility for these modifications lies with the connected party. A letter is sent within 5 working days.
39.5	No or insufficient telecom coverage present	Definitive	Telecom provider does not offer coverage at this location, whereby smart meter (E+G) cannot be read.	No further action. It is not possible to install a working smart meter, at an acceptable commercial cost, and the reason for this cannot in any way be attributed to the connected party.	No one, this is the final status.	Connected party informed by the DSO that reading is not possible. A letter is sent within 5 working days.

39.6	Gas meter is located too far from electricity meter or there is a single gas meter	Definitive	Distance between gas meter and e-meter is too large for stable data transfer between the gas meter and e-meter or there is just a gas meter, whereby the gas meter cannot be read.	If a power supply is present near the gas meter, it may be possible to install a dummy meter for communication purposes. If a power supply is not present, this means it is not possible to remotely read the gas meter, at an acceptable commercial cost, and the reason for this cannot in any way be attributed to the connected party.	No one, this is the final status.	Connected party informed by the DSO that reading is not possible. A letter is sent within 5 working days.
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Question 7: Is there also a reason for cases where the final consumer is no longer responding?

In some cases, the DSO may try to resolve the issue but may not be able to access the meter/building. If this is the case, the reason is set to “No physical access”. In this situation, the market party can help by informing the customer that it is his responsibility to schedule an appointment for a meter change.

Question 8: How does communication from the DSO to the final consumer take place in relation to SMN?

Page 25 of the topic document contains a table called “explanation sector-level agreements per reason for technically not legible”. This also mentions how the DSO must communicate with the connected party. This table can also be found under question 6 of this Q&A document.

Question 9: Will the SMN to SMU periods for meter changes also disappear? They disrupt existing processes.

It should not be necessary to use SMN for brief periods around meter changes. Things should also improve now that the maximum period of two months for using error code 014 has been removed. Also see the sector-level agreements about using SMN, as found in topic TS025.

Question 10: Is there a reason why the specification for SMN is not mentioned in the C-AR, and thus master data is included, but only in the API request meter?

Topic TS025 is based on an expanded version of the market process introduced by topic TS055 *Provide access to connection and malfunction information via API* for requesting data in order to analyse why it is not possible to collect meter readings via the P4. Because information has been added to the [Business Service Request meters KA'](#) developed under TS055, it will be available for both suppliers and OSPs.

Changes to the C-AR are communicated to suppliers via master data notifications, but not to OSPs.

Question 11: One of the earlier proposals involved using SM 1, 2, 3, 4, 5, 6 instead of SMN. What will be used in TS025?

The connections register only indicates whether it is technically possible to read a meter remotely (SMN/SMU). The registration in the connections register will not be changed. The underlying reason for why a connection is technically not legible can be requested via the API.

Question 12: Re. TS055, is this API also available to OSPs that possess a digital/eHerkenning mandate?

This is currently unknown.

Question 13: How will GUE provide data which is currently provided by the DSO to the SUP and OSP via TS025 and TS055?

This question relates to a future situation in 2028/2029. It is currently unclear exactly what kind of solution will be found for this issue. This will be addressed further in a later information session.

Question 14: Is it possible, as a supplier, to access information about "idle meters"?

Topic TS025 does not offer a solution for this issue.

Question 15: Which service roles must be linked to the Service account in DVT for these API? Where has this been defined?

The OSP should be known in DVT. There is no need to link service roles for these APIs.

Question 16: Via which WebGui are the functionalities in TS025/TS055 also available? Via the TMR portal?

The information in question is available via the CTS portal.

2.2 Construction and qualification

Question 17: Does one need to qualify for the topics?

No qualifications apply to the topics in this release.

Question 18: Why are qualifications not needed?

In practice, these topics relate to APIs for requesting data from the DSO; no data is modified by the requesting party (SUP and OSP). With this in mind, the DSOs - as owners of the data - have decided to allow these notifications to be used without requiring any form of qualification.

Question 19: What does 'qualification' actually mean?

Qualification proves that a notification can actually be used correctly. This allows market parties to demonstrate that they can use notifications as intended.

2.3 Lead group tests

Question 20: Will it be possible to test thoroughly?

Yes. In this release, it will also be possible for parties to participate in lead group tests.

Question 21: Is it possible to suppliers to run their own tests outside the lead group tests?

Het Normo will not provide any kind of assistance outside the lead group. However, personal testing will be possible on the acceptance environment of EDSN, although only limited data will be available and support from EDSN will only be available via standard channels (tickets).

2.4 Transition for service providers

Question 22: Can several people be registered per service provider?

That is not possible at this moment in time. However, we aim to make this possible before the go live.